

Our Provider Networks

All doctors who are part of UnitedHealthcare networks, as well as all hospitals in our network, meet our credentialing requirements. These requirements comply with all National Committee for Quality Assurance credentialing standards. All of our networks are evaluated regularly against our national availability standards. These standards make sure we have enough physicians in the right locations for our members. We also encourage our network hospitals to participate in patient safety initiatives such as the Leapfrog Group. Our networks include primary care physicians and a broad range of specialist physicians.

In addition, our primary care and select specialty physicians are evaluated for quality and cost efficiency. This review includes 27 different specialties. The most common specialties included in this review are:

- Family Practice
- Internal Medicine
- Pediatrics
- Cardiology
- Orthopedics

Doctors who meet the criteria for quality and/or cost efficiency may qualify for the UnitedHealth Premium Designation program, where applicable. Doctors who meet program criteria are recognized for providing quality and cost efficient care. Many of the doctors in our networks, including our customized networks, are participating in the Premium Designation program. You can see a doctor's Premium Designation in their directory listing. For more information on the quality and cost measures used in the Premium Designation program, and the types of physicians included, click on this link. UnitedHealthcare Premium Designation Program

Our customized provider networks are called Compass, Navigate, Charter, and CORE. These customized networks are designed to meet the needs of our members for affordable coordinated care in the member's local area. With that guiding principle in mind, doctors may be selected as follows:

- The local market membership needs.
- Network accessibility and affordability for the local market.
- Historical relationships with regard to patient care delivery.

Although our Premium Designation program is not necessarily used in determining the composition of the network, members are able to view the Premium Designation doctors within the directory. Premium designation may be considered by members as one of many factors to select a physician. Physician evaluations have a risk of error and should not be the sole basis for choosing a physician.

*To determine which network you are enrolled in, please see your insurance ID card

While participating providers must meet credentialing requirements, and UHC displays UnitedHealthcare Premium Designation status in our directories, at this time UnitedHealthcare does not limit participation in its Marketplace Silver Plan to UnitedHealthcare Premium Designated providers.